

Get a head start for new job opportunities

Certificate II in Retail Operations

Course code: SIR20207

When: 20th July – 16th September
Monday and Wednesday
Time: 9.30 am – 2.30pm

Venue: **Seabrook Community Centre**
15 Truganina Avenue

Additional two week full-time work placement in October

Cost: \$75.00 for eligible Health Care/Concession Card holders
(or FREE if you are eligible for PPP funding on application and meeting eligibility)

Full course fees apply to those not eligible for concession
Part time studies ideal for parents returning to work

Employment Opportunities

This course has been designed as the standard entry level qualification for the retail industry. It applies to those wishing to develop the skills and knowledge to begin a career in the retail industry.

Entry Requirements

Applicants must have reasonable English language, literacy and numeracy skills and be able to demonstrate, to the satisfaction of the Program Manager that they are capable of successfully completing the course.

Course Outline

Learn skills in: customer service, sales, operating retail equipment, stock control, merchandise products, communication, and job search training skills (full listing on reverse page).

Hurry and register your spot!
For registration, please contact:
Marg at the Seabrook Community Centre on 9395 3010 or email for further
information: seabrookcc@hobsonsbay.vic.gov.au

This course is offered by Victoria University in partnership with Hobsons Bay City Council

Eligible Health Care/Concession Cards include:

Age Pension
Carer Allowance (child)
Carer Payment
Disability Support Pension
Family Tax Benefit (Part 1)
Low Income Card
Mature Age Allowance
Newstart Allowance
Parenting Payment (Partnered)
Parenting Payment (Single)
Partner Allowance
Special Benefit
Widow Allowance
Widow B Pension
Wife Pension
Youth Allowance (unemployed)
Indigenous Students